

Dated 03/04/2018

Re: Reference Letter

To whom it may concern

Toshiba Tech has been servicing and supplying the university since March 2015 to date. Over the period of supplying and servicing the machines Toshiba Tech has supplied Tshwane University Of Technology +- 150 machines in various locations where we have branches listed as follows for all admin and student departments. Various needs and expertise required due to the large amount of printing done.

- 1. Main campus Pretoria West
- 2. Garankuwa
- 3. Soshanguve North
- 4. Soshanguve South
- 5. Polokwane
- 6. Nelspruit
- 7. Arcadia -PTA
- 8. Arts campus -PTA
- 9. Various residents' locations.
- 10. Exam Halls
- 11.DF Malan

During the period of dealing with Toshiba Tech we have experienced from them as a supplier, what they promised they have always delivered on. Due to the situation the University had to deal with when it came to printing requirements we had to rely on Toshiba Tech and Kingsley Chambers to manually audit each department individual needs and create financial savings for the university without compromising the end user's capabilities.



The solution offered by Toshiba Tech being a Month to Month rental for all multifunction machines has worked well for us. They have also shown us that the support we have received is of the highest level to date taking into account all risk is that of Toshiba Tech, we at TUT are proud to deal with a company of such values and morals.

During this time, we have received various appreciations and recommendations on the excellent service levels offered from our internal departments showing that they always go the extra mile to accommodate our users in a speedy time. Their staff are always friendly and helpful showing that the team work of the whole company makes a difference. Stock or parts and even machines have never been an issue.

On representation of the university I can easily recommend Toshiba Tech as a reputable and reliable supplier that will make a difference that you are looking for in your organisation when it comes to your printing requirements. They have proven to be stable and efficient at all times.

Regards

Kalu Malete



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**PRINTING SERVICES**